Santa Rosa Junior College
Public Safety Training Center
5743 Skylane Boulevard, Windsor, CA 95492
Phone 707.836.2906 Fax 707.836.2948
Website: PSTC.Santarosa.edu

Public Safety Dispatcher Basic Course

DATES
Fall, October 12-30

DAY & TIME
Monday-Friday 8am-5pm
Full attendance and participation is required in order to receive certificate of completion

COST
$142.00 Agency Sponsored $165.00 Non-Agency Sponsored
Fees are subject to change. Cost for California residents only; non-residents pay an additional $265 per unit

CERTIFICATIONS
POST Plan IV Course Control #2980-30900

LOCATION
Public Safety Training Center (PSTC), 5743 Skylane Blvd., Windsor, CA 95492. Directions and map with nearby lodging: PSTC Google Map.

HOTEL INFORMATION
Hotel Trio, 110 Dry Creek Rd, Healdsburg 95448. Follow the link below to book your stay with Hotel Trio:
Book your corporate rate for Public Safety Training Center

PARKING
Due to campus closures. Santa Rosa Junior College is not currently selling parking passes, so they will not be required. Please park in the student lot and **DO NOT** purchase a parking pass from the vending machine.

COURSE DESCRIPTION
This 120-hour course complies with current California Commission on Peace Officers Standards and Training (POST) requirements and is designed to provide entry level training for public safety dispatchers. Students receive instruction in California law enforcement communications and learn basic dispatching skills. Program segments include professional orientation and ethics, telephone techniques, radio procedures, missing persons, domestic violence, gang awareness, child/elder abuse, cultural diversity, stress management, critical incidents, and practical application.

RESERVATIONS
Email your request to Katie Kubota at kkubota@santarosa.edu or call 707.836.2906.

Non-Discrimination Statement: The Sonoma County Junior College District does not discriminate on the basis of race, religious creed, color, national origin, ancestry, ethnic group identification, physical disability, mental disability, medical condition, genetic condition, marital status, sex, gender identity, gender expression, genetic information or sexual orientation in any of its policies, procedures or practices; nor does the District discriminate against any employees or applicants for employment on the basis of their age. This non-discrimination policy covers admission, access and treatment in District programs and activities – including but not limited to academic admissions, financial aid, education services and athletics – and application for District employment
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PAYMENT

Santa Rosa Junior College NO LONGER ACCEPTS CASH PAYMENTS so please plan accordingly

Payment can be made by **DEBIT OR CREDIT CARD** or by **CHECK** made payable to: Santa Rosa Junior College. Payments can be made in advance or at the door. Agencies can be billed after the course. Please mail check to: Santa Rosa Junior College Public Safety Training Center, Attn: Katie Kubota 5743 Skylane Blvd., Windsor, CA 95492.

COLLEGE APPLICATION

Please go to Santa Rosa Junior College's website. Click **Apply Now**. Next, click on **New or Returning Students Information** option. Scroll down and click on the **CCCApply/Begin Application for Admission**! If you have not created an account in the last year, you will need to click **Create a New Account** otherwise, enter your Username and Password to **Sign In.** Once your account has been created, return to the log in page and enter your Username and Password to log in. Then, click **Start a New Application.** Then, **Start Application**. Choose the appropriate **Term Applying For**. For **Educational Goal** select **Maintain Certificate or License**. For **Major Category** select **Public Safety**. For **Intended Major/Program of Study**, select **Advanced Officer Training (CERT)**. Please be sure to click **Submit Application** before logging out of your CCC Apply account.

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