



Santa Rosa Junior College
Public Safety Training Center
5743 Skylane Boulevard, Windsor, CA 95492
Phone 707.836.2906 Fax 707.836.2948
Website: PSTC.Santarosa.edu

Public Safety Dispatcher Basic Course

DATES & COST

Spring 2023: February 27th - March 17th

Fall 2023: September 11th – September 29th

Spring: \$142.00 Agency Sponsored, \$169.00 Non-Agency Sponsored (*Costs for California residents only)

Parking fee: \$15.00 parking fee. (Non-Agency sponsored can be paid 1st day-in class **by credit card only**. Agency sponsored will be billed) Fees are subject to change.

DAY & TIME

Monday-Friday 8am-5pm

Full attendance and participation are required in order to receive certificate of completion

CERTIFICATIONS

POST Plan IV Course Control #2980-30900

LOCATION

Public Safety Training Center (PSTC), 5743 Skylane Blvd., Windsor, CA 95492.

HOTEL RECOMMENDATIONS

Hampton Inn

8937 Brooks Rd
Windsor CA 95492

For special reservations and special room rate at Hampton Inn follow the link below:

[Hotels in Windsor CA | Hampton Inn Windsor - Sonoma Wine Country \(hilton.com\)](#)

Click special rates – in the Corporate Account Box type in code **2773358** – click check rooms and rate – your Preferred Rate will populate.

Contact: Katie Phillips

707-837-9355 Direct office line:707-687-1983

Katie.phillips@aimhosp.com

Or

Hotel Trio

110 Dry Creek Rd. H
Healdsburg CA 95448

Non-Discrimination Statement: The Sonoma County Junior College District does not discriminate on the basis of race, religious creed, color, national origin, ancestry, ethnic group identification, physical disability, mental disability, medical condition, genetic condition, marital status, sex, gender identity, gender expression, genetic information or sexual orientation in any of its policies, procedures or practices; nor does the District discriminate against any employees or applicants for employment on the basis of their age. This non-discrimination policy covers admission, access and treatment in District programs and activities – including but not limited to academic admissions, financial aid, education services and athletics – and application for District employment

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For special reservations and special room rate at Hotel Trio follow the link below:

[Book your group rate for PUBLIC SAFETY DISPATCHER](#)

Contact: Brooke Igleheart Ross

707-779-9905

bross@hoteltrio.com

COURSE DESCRIPTION

This 120-hour course complies with current California Commission on Peace Officers Standards and Training (POST) requirements and is designed to provide entry level training for public safety dispatchers. Students receive instruction in California law enforcement communications and learn basic dispatching skills. Program segments include professional orientation and ethics, telephone techniques, radio procedures, missing persons, domestic violence, gang awareness, child/elder abuse, cultural diversity, stress management, critical incidents, and practical application.

RESERVATIONS

Email your request to Peggy Ruge at pruge@santarosa.edu or call 707.836.2906

PAYMENT

Santa Rosa Junior College NO LONGER ACCEPTS CASH PAYMENTS so please plan accordingly

Payment can be made on day one by **DEBIT OR CREDIT CARD**. For all agency personnel, Santa Rosa Junior College will invoice for payment **after** course.

COLLEGE APPLICATION

Please go to [Santa Rosa Junior College's website](#). Click **Apply Now**. Next, click on **New or Returning Students Information** option. Scroll down and click on the **CCCApply/Begin Application for Admission!** If you have not created an account in the last year, you will need to click **Create a New Account** otherwise, enter your Username and Password to **Sign In**. Once your account has been created, return to the log in page and enter your Username and Password to log in. Then, click **Start a New Application**. Then, **Start Application**. Choose the appropriate **Term Applying For**. For **Educational Goal** select **Maintain Certificate or License**. For **Major Category** select **Public Safety**. For **Intended Major/Program of Study**, select **Advanced Officer Training (CERT)**. Please be sure to click **Submit Application** before logging out of your CCC Apply account.

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