



Santa Rosa Junior College  
Public Safety Training Center  
5743 Skylane Boulevard, Windsor, CA 95492  
Phone 707.836.2906 Fax 707.836.2948  
Website: PSTC.Santarosa.edu

# Public Safety Dispatcher Basic Course

## DATES & COST

Spring 2024: Mar 4th - Mar 22nd

Fall 2024: TBD

Spring: \$171.00 (\*Costs for California residents only) Parking fee: \$15.00 parking fee. (Non-Agency sponsored can be paid 1st day-in class **by credit card only**. Agency sponsored will be billed) Fees are subject to change.

## DAY & TIME

Monday-Friday 8am-5pm

\*Full attendance and participation are required in order to receive certificate of completion\*

## CERTIFICATIONS

POST Plan IV Course Control #2980-30900

## LOCATION

Public Safety Training Center (PSTC), 5743 Skylane Blvd., Windsor, CA 95492.

## HOTEL RECOMMENDATIONS

### **Hampton Inn**

8937 Brooks Rd  
Windsor CA 95492

Safety Training Reservations can be made online by clicking the link below:

[Safety Training - Hampton Inn & Suites Windsor - Sonoma Wine Country \(hilton.com\)](https://www.hilton.com/en/hotels/windsor-hampton-inn-windsor-ca-sonoma-wine-country)

Or Enter Code 2773358 under Special Rates on our Website at

<http://www.windsorcasuites.hamptoninn.com/>

Or call the hotel directly at 707-837-9355 and ask for the Safety Training rate, Corporate ID: 2773358

Or

### **Hotel Trio**

110 Dry Creek Rd. H  
Healdsburg CA 95448

**Non-Discrimination Statement:** The Sonoma County Junior College District does not discriminate on the basis of race, religious creed, color, national origin, ancestry, ethnic group identification, physical disability, mental disability, medical condition, genetic condition, marital status, sex, gender identity, gender expression, genetic information or sexual orientation in any of its policies, procedures or practices; nor does the District discriminate against any employees or applicants for employment on the basis of their age. This non-discrimination policy covers admission, access and treatment in District programs and activities – including but not limited to academic admissions, financial aid, education services and athletics – and application for District employment

Rev F23



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For special reservations and special room rate at Hotel Trio follow the link below:

[Book Your Group/Corporate Rate | Marriott International](#)

Contact: Brooke Igleheart Ross

707-779-9905

[bross@hoteltrio.com](mailto:bross@hoteltrio.com)

### **COURSE DESCRIPTION**

This 120-hour course complies with current California Commission on Peace Officers Standards and Training (POST) requirements and is designed to provide entry level training for public safety dispatchers. Students receive instruction in California law enforcement communications and learn basic dispatching skills. Program segments include professional orientation and ethics, telephone techniques, radio procedures, missing persons, domestic violence, gang awareness, child/elder abuse, cultural diversity, stress management, critical incidents, and practical application.

### **RESERVATIONS**

Email your request to Peggy Ruge at [pruge@santarosa.edu](mailto:pruge@santarosa.edu) or call 707.836.2906

### **PAYMENT**

**Santa Rosa Junior College NO LONGER ACCEPTS CASH PAYMENTS so please plan accordingly**

Payment can be made on day one by **DEBIT OR CREDIT CARD**. For all agency personnel, Santa Rosa Junior College will invoice for payment **after** course.

### **COLLEGE APPLICATION**

Please go to [Santa Rosa Junior College's website](#). Click **Apply Now**. Next, click on **New or Returning Students Information** option. Scroll down and click on the **CCCApply/Begin Application for Admission!** If you have not created an account in the last year, you will need to click **Create a New Account** otherwise, enter your Username and Password to **Sign In**. Once your account has been created, return to the log in page and enter your Username and Password to log in. Then, click **Start a New Application**. Then, **Start Application**. Choose the appropriate **Term Applying For**. For **Educational Goal** select **Maintain Certificate or License**. For **Major Category** select **Public Safety**. For **Intended Major/Program of Study**, select **Advanced Officer Training (CERT)**. Please be sure to click **Submit Application** before logging out of your CCC Apply account.

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