



Santa Rosa Junior College  
Public Safety Training Center  
5743 Skylane Boulevard, Windsor, CA 95492  
Phone 707.836.2906 Fax 707.836.2948  
Website: PSTC.Santarosa.edu

## Law Enforcement Supervisory

### DATES

Summer 2020, July 27-August 7  
Fall 2020, October 5-16

### DAY & TIME

Monday-Friday 8am-5pm

\*Full attendance and participation is required in order to receive POST/STC certificate of completion.

### COST

Summer, \$197 Agency Sponsored, \$217 Non-Agency Sponsored  
Fall, \$197 Agency Sponsored, \$220 Non-Agency Sponsored

\*Fees are subject to change. Cost for California residents only; non-residents pay an additional \$265 per unit

### CERTIFICATIONS

POST Plan IV Course Control #2980-00400 STC # 0220-052535

### LOCATION

Santa Rosa Junior College, Kunde Hall room #112, 550 Elliott Ave, Santa Rosa 95401.

### PARKING

Parking is available in the Bech Parking across the street from Kunde Hall.

### COURSE DESCRIPTION

In a facilitated environment, students will develop individual and group projects. Participants will return to their agencies with a solid understanding of the techniques of supervision as well as alternative, practical solutions to identified supervisory problems. This course is an intensive participatory class. There are homework assignments, group exercises, role playing, and presentations. Student involvement is mandatory.

Participants must bring a laptop computer with wireless internet capability to class.

### TOPICS INCLUDE

- Values, Ethics and Principles
- Critical Incident Management
- Discipline
- Effective Communications
- Transition Issues
- Feedback
- Employee Relationships  
Role Identification
- Liability Issues
- Adult Learning Concepts
- Problem Solving/Decision Making
- Employee Performance Appraisal
- Power and Authority
- Team Building Training Employees
- Internal Affairs Investigations
- Leadership Styles
- Counseling
- Future Issues
- Stress Management
- Conflict Management
- Accountability

**Non-Discrimination Statement:** The Sonoma County Junior College District does not discriminate on the basis of race, religious creed, color, national origin, ancestry, ethnic group identification, physical disability, mental disability, medical condition, genetic condition, marital status, sex, gender identity, gender expression, genetic information or sexual orientation in any of its policies, procedures or practices; nor does the District discriminate against any employees or applicants for employment on the basis of their age. This non-discrimination policy covers admission, access and treatment in District programs and activities – including but not limited to academic admissions, financial aid, education services and athletics – and application for District employment



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## **RESERVATIONS**

Email your request to Chris Lorange at [clorange@santarosa.edu](mailto:clorange@santarosa.edu) or call 707.836.2915

## **HOTEL INFORMATION**

Hotel Trio, 110 Dry Creek Rd, Healdsburg 95448. You may make hotel reservations by following the link below:

[Book your corporate rate for the Public Safety Training Center](#)

\*All Rates Apply Monday – Thursday Only

## **COLLEGE APPLICATION**

Please go to the [Santa Rosa Junior College Website](#). Click **Apply Now**. Next, click on **New or Returning Students Information** option. Scroll down and click on the **CCCApply/Begin Application for Admission!** If you have not created an account in the last year, you will need to click **Create a New Account** otherwise, enter your Username and Password to **Sign In**. Once your account has been created, return to the log in page and enter your Username and Password to log in. Then, click **Start a New Application**. Then, **Start Application**. Choose the appropriate **Term Applying For**. For **Educational Goal** select **Maintain Certificate or License**. For **Major Category** select **Public Safety**. For **Intended Major/Program of Study**, select **Advanced Officer Training (CERT)**. Please be sure to click **Submit Application** before logging out of your CCC Apply account.

## **PAYMENT**

**\*Santa Rosa Junior College NO LONGER ACCEPTS CASH PAYMENTS so please plan accordingly\***

Payment can be made by **DEBIT OR CREDIT CARD** or by **CHECK** made payable to: Santa Rosa Junior College. Payments can be made in advance or at the door. Agencies can be billed after the course. Please mail check to: Santa Rosa Junior College Public Safety Training Center, Attn: Elexis Ozols 5743 Skylane Blvd., Windsor, CA 95492.

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